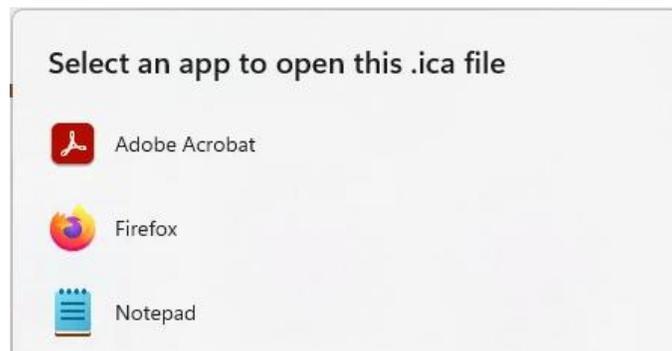
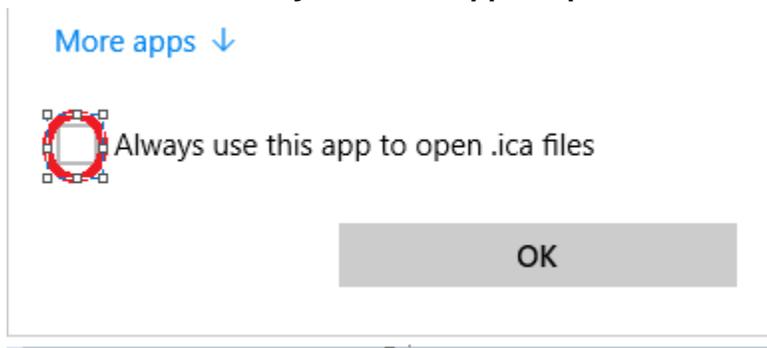


If when Loading EPIC, you are prompted to Open a .ica file as a PDF

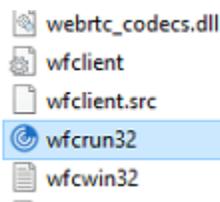
Loading EPIC Prompts To Open As PDF



- If EPIC launch fails and downloads as a PDF
- Go to downloads, right-click on the .ica file
- Chose “open with”
- Check the Box “**Always use this app to open .ica files**”



- Navigate to C:\Program Files (x86)\Citrix\ICA Client **(If this is Missing – Install Citrix)**
- Select wfcrun32



If After completing the File association and EPIC launch still fails, then

Remedy: Need to remove Citrix and install with 2402 Version of Citrix per these instructions

<https://dasmnhc.com/Citrix-Download/>